

## Visitor Management with jay cloud and TDS<sup>®</sup> Visitor

With **jay cloud**, companies can now efficiently manage the full visitor lifecycle of all external visitors from entry to exit, in real-time.

The visitor management provided with **jay cloud** creates a seamless visitor process with extensive functions such as visitor planning, unique visitor badges, access control integrations, and administrative data analysis tools. Upon arrival, visitors are given personal badges that already contain all necessary access authorizations. This precise access control system allows free and secure visitor traffic, limited to certain times and zone locations.

**jay cloud** is a “Software as a Service” solution based on the **SAP<sup>®</sup> Business Technology Platform**. jay cloud communicates via the **SAP Internet of Things Platform** with the connected time and access devices and provides them with personal master data and authorizations. The time and access bookings recorded at the terminals are stored in **SAP IoT** and are available for comprehensive evaluations.

**TDS Visitor** complements and extends the range of functions of jay cloud with intelligent and extensive features, making visitor management an impressive security system for the company going forward.



**SAP<sup>®</sup> Certified**  
Built on SAP Business Technology Platform  
Co-Innovated with SAP<sup>®</sup>

### Standard Features in jay cloud's Visitor Management System

- Visitor pre-registration, visit planning (by host/staff, clerk/representative, gate)
  - Visitor registration, collecting visitor data
  - Online Check-In at reception/gate
  - Assign authorizations - print visitor pass, assign visitor ID RFID, send mobile link
  - Integration mobile access (planned: Q2/2021)
- Manage and monitor visits (Start of visit - end of visit, check-out)
  - Badge issue/return
  - GDPR compliant management of visitor data:
    - central storage of visitor data (across all reception areas)
    - local visitor register (per meeting point/reception)
    - Visitor data is only stored for the visit. Recorded data: Company, personal data, etc.

## Enhancing Visitor Management and Safety with TDS Visitor

- Management of visitors, visit groups, service providers, and external companies
- Event management features
- Back-office support for reception teams e.g. Outlook integration, document automation.
- Visitor information – via mobile and email (with building plan and route)
- Upload multiple invitations, display arrival status, creates pre-registered lists
- Badge creation with customizable badge designs
- ESS Kiosk for fully automated check-in/check-out
  - Digital reception with no receptionist
  - Streamlined check-in process and reduced administrative effort through simple ESS workflows
  - Automatic host notifications with security instructions that visitors must sign before check-in
  - ID Card issue and return with print out of visitor badges
- Visitor is picked up by the host (host and visitor register).
- Monitoring of visit status completed by host
- On-site reporting – graphical real-time insights into visit which increases efficiency for security managers.
- Health, safety and legally compliant
- Global scalability
- Impressive Visitor experience

TDS Visitor is also used for 'user guidance' with jay cloud working in the background, guaranteeing the real-time supply of regular data reports and access authorizations from each device.



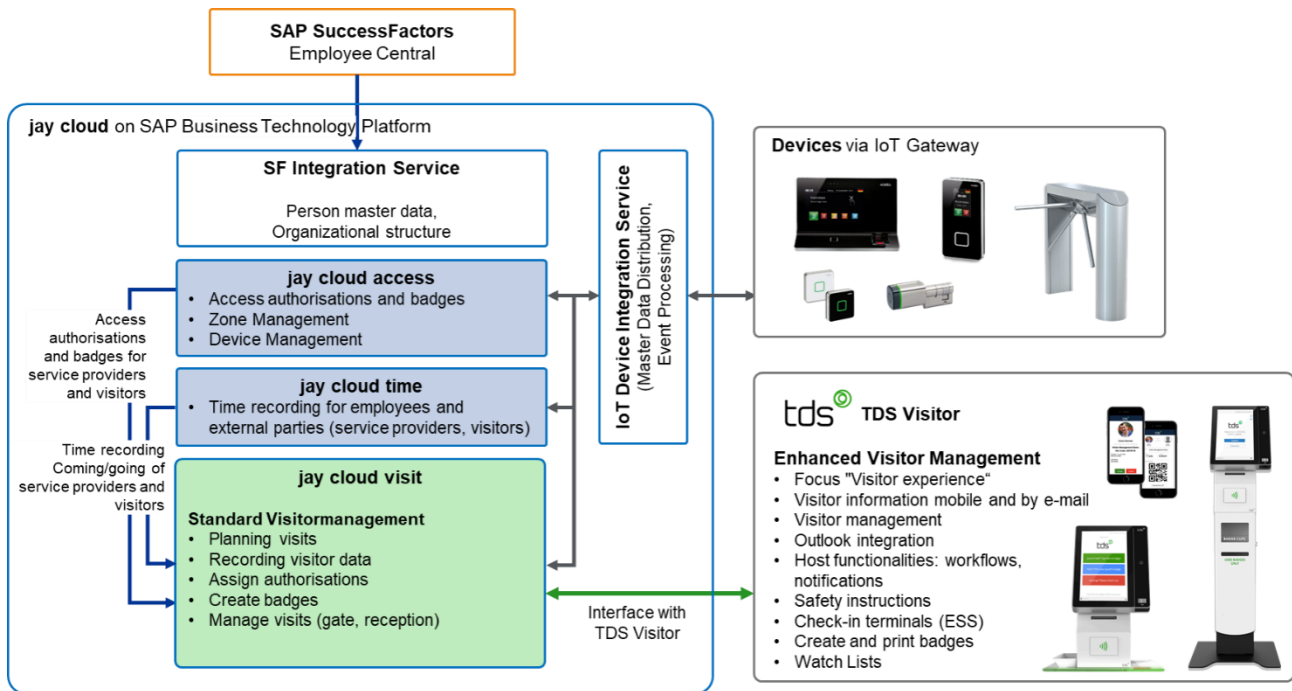
## Why Global Industries Choose TDS Visitor

TDS Visitor is an industry-leading Digital Visitor Management solution, providing for the full visitor lifecycle, while delivering a single view of visitors to multiple locations across an organization. The system streamlines the visitor process, managing the full visitor lifecycle end-to-end.

Operating on a consultative basis, TDS Visitor is fitted to meet the specific requirements of your organization. Buildable features including automated sign-in, photo capture, facial recognition, beacon tracking, ID scanning, watch lists, temporary badge replacement, and legal document signing are just some of the tailored functionality that can be added to enhance your visitor management system.

The TDS Visitor solution extensively integrates into existing workplace applications, making the solution easy-to-use, navigate and maintain company wide. The solution has deep integration capabilities with your existing security, HR, building management and CRM systems including well-known applications Office 365, G Suite, Salesforce, SAP, Workday, Slack and Docusign, among over 125+ applications.

## Process flow



## Interface jay cloud – TDS Visitor

Data flow from jay cloud to TDS Visitor

- Hosts (E-Mail, name, company, department, location)
- Collection point (gates, reception)
- Access authorizations / zones
- Mobile access-links
- Badges
- Visitor status events (e.g. device bookings)

Data flow from TDS Visitor to jay cloud

- Visitor, visitor groups
- Visits
- Badges (optional)
- Visitor status events (e.g. visit created, visitor received by host, end of visit registered, cancellation)

## Any question? Please contact us!

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